

CONSORZIO ARENILI - CAORLE

CUSTOMER SATISFACTION QUESTIONNAIRE 2011

Section n. _____ West East

Dear customer,

In order to provide better service and respond more effectively to the needs of our customers, we kindly ask you to complete the following questionnaire about the activities on the beach by putting an "X" on all questions.

This questionnaire is and will remain anonymous. You can download it from the internet from www.caorlespiaggia.it, and it can be hand-delivered to the lifeguard on the beach or sent by fax to 0421.82110 or email to info@caorlespiaggia.it

BEACH SERVICE

	<i>Not received</i>	<i>sufficient</i>	<i>good</i>	<i>poor</i>
Lounge chair	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Beach umbrella	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walkways	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Changing cabins	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Showers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
WC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Beach access (walkways and stairs)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cleaning the sections	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy and helpfulness of the beach staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<hr/>				
Cleaning the shoreline	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Flowerbeds and oases	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Games	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Baby-sitting entertainment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Aerobics	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
First aid station	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rescue station	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Events held on the beach	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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WiFi service (internet under the umbrella)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy and helpfulness of office staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Website http://www.caorlespiaggia.it	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

BEACH REGULATIONS

1- Do you consider the signs posted by the municipality of Caorle and the Port Authority regulating beach activities to be properly visible?

YES NO

2- Do you think it is right to enforce the regulations that prohibit the use of umbrellas and other encumbrances?

YES NO

3- Do you agree that hawkers, sellers of goods, hairstyles, massages, tattoos. Should be kept away from the beach as they disturb a long-awaited relaxation?

YES NO

4- What do you think of the security service in enforcing these bans? (Please print)

SUGGESTIONS / COMMENTS

In general, do you have any suggestions or comments to make *(Please print)*
